

## AGENDA

### SPRINGFIELD REGIONAL HUMAN RIGHTS AUTHORITY

#### REGULAR MEETING OF NOVEMBER 29, 2011

##### I. CALL TO ORDER

- A. Roll Call - Determination of a quorum present.
- B. Introductions by Chairperson
- C. Confidentiality statement presented
- D. Changes in Agenda:
  - 1. Does any member, coordinator, or visitor wish to change the agenda?
  - 2. Does any guest wish to speak on an agenda item?

##### II. MINUTES

- A. Corrections or changes for the minutes of the October 25, 2011 meeting.
- B. Approval

##### III. COMMUNICATIONS:

##### IV. NEW BUSINESS

New complaints -

12-050-9011 - a nursing home does not maintain appropriate care plans, including updates regarding care for pressure sores updated treatment plans regarding care and changing needs for care. Evidence that a resident had not been attended to (repositioned) for 5 hours during a shift.

12-050-9012 - an adolescent was forced into treatment for mental illness even though she does not have and has never had a diagnosis for mental illness. Even though the family ensured her safety, the hospital would not allow her to leave and it threatened to call the Department of Human Services' Child welfare hotline.

12-050-9013 - a consumer had dentures made for \$3000 and they don't fit. The Center staff did not obtain the guardian's consent to have the consumer fitted for dentures or to approve the purchase of the new teeth. Center staff did not return calls regarding concerns for the expenditure and won't cooperate with the guardian regarding this dental care and it does not respond to the guardian's request to make the dentures right. There is a question whether or

not the dentist should have provided dentures because the consumer's gums are so receded.

B. Other New Business:

V. UNFINISHED BUSINESS

A. Case progress reports

1. 11-050-9012 - Andrew McFarland Mental Health Center - stolen property
2. 11-050-9001 - Andrew McFarland Mental Health Center - notify guardian of R
3. 12-050-9008 - Capital Care - charge for transportation to Physician appointments
4. 12-050-9010 - SPARC - Personal fund management

B. Reports of Findings

1. 12-050-9003 - Andrew McFarland Mental Health Center - 3 parts
2. 11-050-9017 - Lincoln Prairie Behavioral Center - NOR's

C. Case Closures

1. 11-050-9014 - Andrew McFarland Mental Health Center - female/ male & discharge
2. 12-050-9002 - Blessing Hospital - discharge
3. 12-050-9004 - Andrew McFarland Mental Health Center - inadequate medical care
4. 11-050-9006 - Andrew McFarland Mental Health Center -Case Manager

VI. ANNOUNCEMENTS AND COMMENTS

A. Set next meeting (November 22, 2011 at Lincoln Prairie Behavioral Health Center)

B. Schedule site visits

C. Comments from the public

VII. ADJOURNMENT